

Dübendorf, April 3<sup>rd</sup>, 2017

### **Software system implementation**

Dear Partner

As our valued customer, we would like to inform you about some improvements to our IT systems – after investing almost a year developing the software specifically suited to improve accuracy of order fulfillment, and enhance quality, service and delivery time, we will implement our new Oracle Enterprise Resource Program (ERP) on April 3<sup>rd</sup> 2017. It will enable us to unify our processes and provide more efficient planning and management tools. The new ERP will improve Meritor Aftermarket's communications with you and our suppliers.

We are committed to making this implementation a success and will work for a smooth transition. Should you experience any problems during this change, our Sales and Customer Service representatives will be available to help you with any issue you may experience.

Your relationship with Meritor Aftermarket is very important to us. If you have any questions or concerns, please do not hesitate to contact us.

Yours sincerely,

Meritor Aftermarket Switzerland AG